24/7 Nurse Navigation



HELPING YOU NAVIGATE THE COMPLEX WORLD OF HEALTHCARE

Access our nurse navigation team, from the comfort of your home



FOR A VIRTUAL NURSE OR DOCTOR VISIT:



myNebraskaBlue.com



844-908-3295.



Receive a link to talk to our care team

OUR 24/7 NURSE LINE HELPS PATIENTS WITH:

OVER-THE-COUNTER (OTC) MEDICATION GUIDANCE

Get advice on proper use, dosage and interactions.

→ HEALTH EDUCATION

Learn about chronic conditions, prevention and wellness.

● MEDICATION

Get help with side effects, interactions and symptoms.

◆ VIRAL ILLNESS SUPPORT

Manage symptoms and home care recommendations.

PRIMARY CARE REFERRALS

Offer a list of trusted providers to choose from for establishing primary care.

URGENCY EVALUATION

Determine if urgent care, primary care, or virtual care is needed.

◆ HOME CARE ADVICE

Offer practical guidance for minor injuries and illnesses.

● WORK AND SCHOOL EXCUSE

Assist with obtaining necessary documentation.

Telescope Health® is an independent company that provides telehealth services for Blue Cross and Blue Shield of Nebraska, an independent licensee of the Blue Cross Blue Shield Association. 60-300 (02-28-25)