

Member Portal Quick Start Guide



Member Portal Access Instructions

Registration

1. Visit your Member Portal at portal.pointctpa.com
2. In the upper right corner of the Member Portal home screen, click **Register Now**.

Register Now

3. Fill out the Registration Form and click **Submit**.

Logging In

Once you have registered for the Member Portal, you may use your username and password to log in.

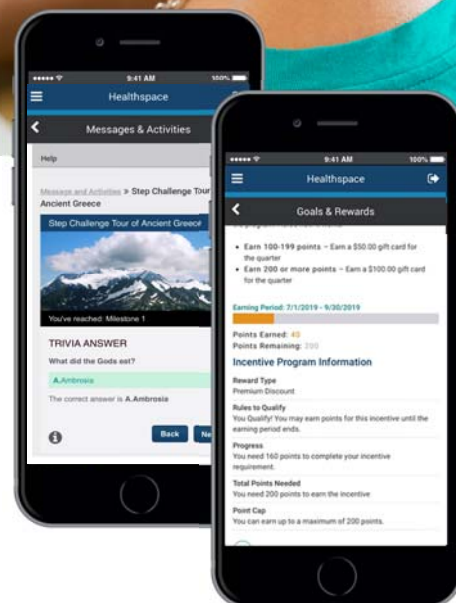
Account Access

User Name* ⓘ

Password*

[Forgot password?](#)

Login



Mobile App

Use your mobile device to access the same great health plan and wellness features of your Member Portal! Look for the **Point C Health Mobile** mobile app in the Apple App Store and Google Play Store.



point·c

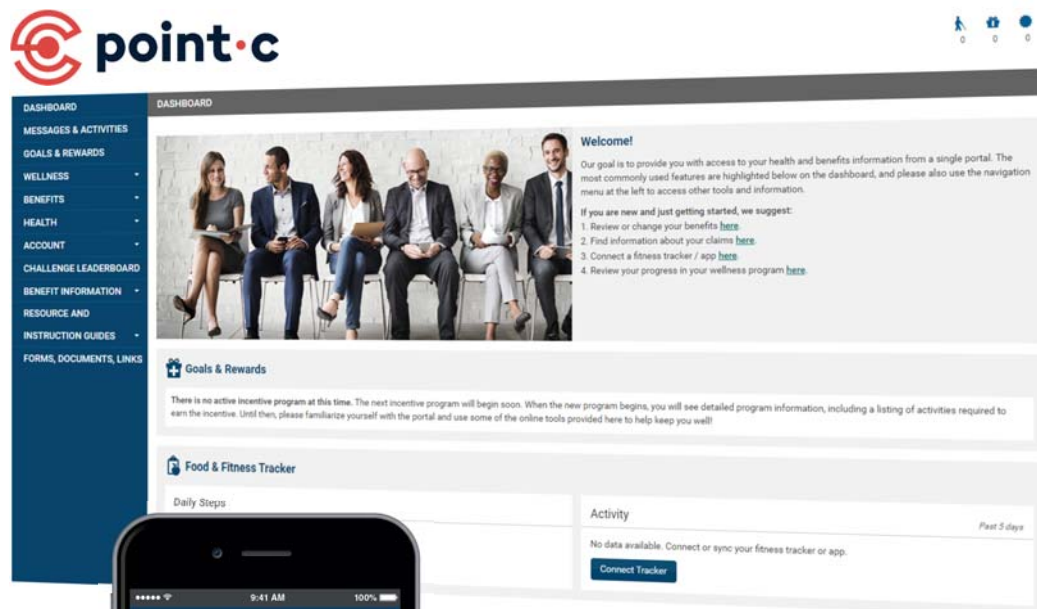
Access Your Member Portal at portal.pointctpa.com or download the free **Point C Health Mobile** mobile app.

For technical support please contact 866-675-3968 or customerservice@pointhealth.com

For plan questions please contact 800-364-9505 or claimsM1@pointhealth.com

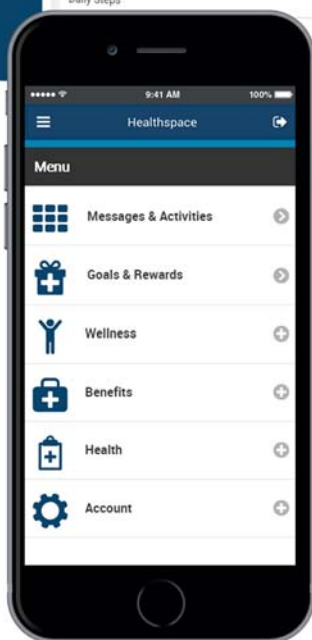
Welcome to Your Member Portal!

Conveniently access your program information in one secure, online portal. Enjoy these easy-to-use features!



Benefits Management

- View your active benefits
- Easily access and print plan documentation and forms
- Print extra copies of your ID card



Access to Claims and Explanations of Benefits

- View medical and Rx claims
- Keep track of current and past medications
- View expenses applied to deductible and out-of-pocket maximums



Access Your Member Portal at portal.pointctpa.com or download the free **Point C Health Mobile** mobile app.

For technical support please contact 866-675-3968 or customerservice@pointhealth.com

For plan questions please contact 800-364-9505 or claimsM1@pointhealth.com