



Identity Theft Assistance Services

Attract and Retain Loyal Employees with a New Benefit at No Cost

When you choose National Insurance Services and Madison National Life Insurance Company, Inc. (MNL) for your life and/or disability insurance, you are eligible to receive our FREE Identity Theft Recovery Service from IDX. If your covered employees and their family members should become victims of identity theft, they can receive this no-cost identity theft recovery service.

Why Add Identity Theft Services to Your Employee Benefits Package?

In 2023, identity theft impacted at least 353 million individuals.¹ You can help ease some of your employees anxiety and add tremendous value to your benefits package at no cost.

Restoring identities can be a slow and time-consuming process with numerous phone calls and mounds of paper work. For some victims, it can take years. This program will help ensure that your employees can stay focused on their jobs.

How IDX Identity Theft Recovery Works

IDX Identity Theft Recovery provides expert guidance if your employees or their family members suspect they are victims of identity theft. The IDX team of specialists provide email and phone support and concierge-style services to save valuable time.

If identity theft is confirmed, a dedicated recovery specialist will assess the situation. They will work with the victim every step of the way until the identity is restored to pre-fraud status. Support may include:

- Assistance with investigation of the suspected identity theft
- Guidance through the recovery process
- Recovery for all 9 types of identity theft
- Advice from trained professionals in identity protection
- Single point-of-contact for victims
- Assistance with notifying law enforcement or local government agencies
- Limited Power of Attorney to work on the victim's behalf
- Documentation including fraud affidavit
- And much more

About IDX

Since 2003, IDX has served many of the largest insurance, healthcare, financial services, retail, higher education, and government organizations in the U.S. IDX is an ID Experts product chosen by millions as the most complete identity protection service.

IDX applies the same level of protection that Fortune 500 firms and government institutions use, to protect the identities of individuals and their families.



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Identity theft assistance services are provided by IDX, which is not affiliated with Madison National Life Insurance Company, Inc. Services provided by IDX are not part of Madison National Life's insurance products, and Madison National Life is not responsible for any acts or omissions of IDX in connection with or arising under identity theft assistance services. Access to IDX program is conditioned upon your employer remaining a Madison National Life customer and the program terms and conditions. This program does not provide credit repair services or any form of legal advice.

¹ <https://www.idtheftcenter.org/post/2023-annual-data-breach-report-reveals-record-number-of-compromises-72-percent-increase-over-previous-high/>